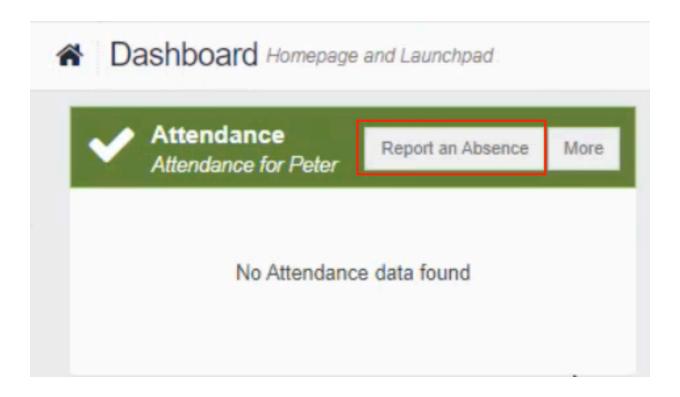
Reporting an absence via My Child at School (MCAS)

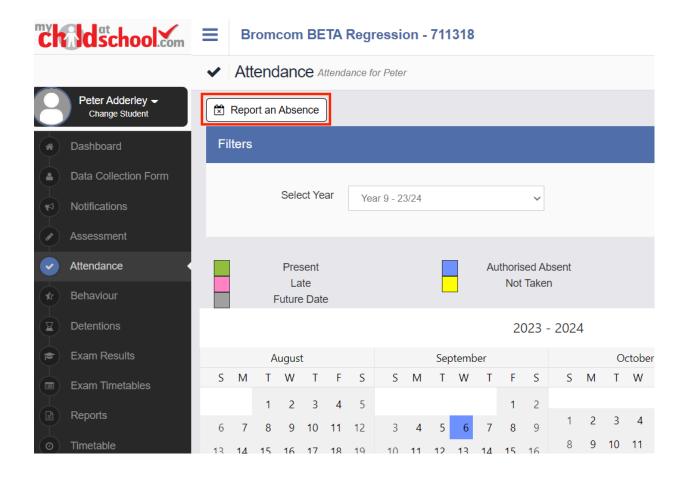
How to notify the school of a child's future absence in the desktop site:

Go to MyChildAtSchool > Dashboard > Attendance.

Click on the Report an Absence button.

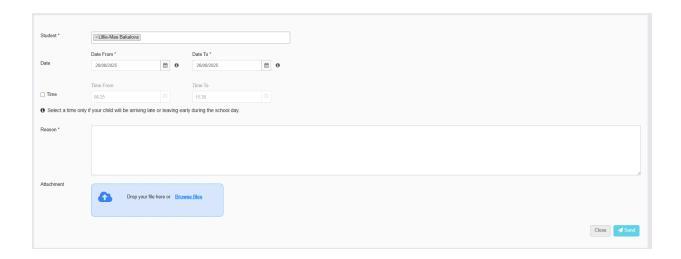


This button is also visible in the MCAS > Attendance screen.

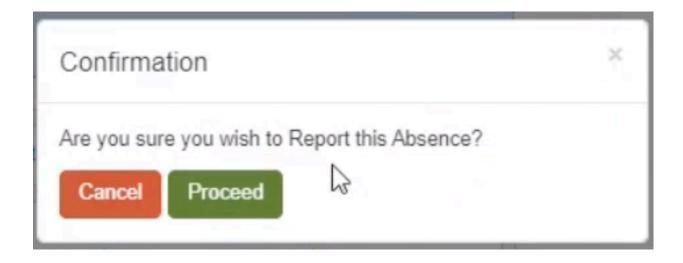


After clicking on the Report an Absence button, enter details of the absence (for whole days only) and then press Send to notify the school.

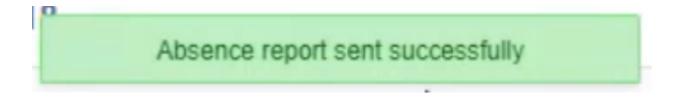
- o Student: you can select one or more students.
- o Date From: you will be able to select today's date or a date in the future.
- o Date To: defaults to the Date From, or you can select a date in the future.
- Time: tick this box if the Absence spans only part of a day to enter the start and end times for the absence.
 - o Time From: Enter the Start Time of the absence
 - o Time To: Enter the End Time of the absence
- Message: please provide details of the absence.
- Attachments: you can attach multiple files up to 20MB each (PDF, JPG, Word, Excel, and XML) .
- o Close: no action will be carried out and you will return to the previous page.
- Send: this will send the Absence Notification to the school.



After selecting Send, a confirmation popup will appear. Click Proceed.



A success message will appear:



You will receive a confirmation email when the Absence Notification has been sent successfully.



IMPORTANT: Please do not reply to the confirmation email, these replies will not be received.

After selecting Proceed, the following alert will appear only if:

 An Absence Notification is in progress or has been approved for that student for that period:

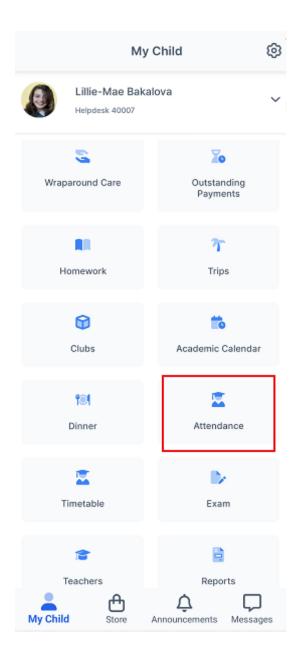
An absence report is already in progress or approved for this period, another can not be submitted.

 Or, if an Absence Notification is in progress or has been approved for one or more students when selecting multiple students for that period, the following message will appear: Absence report sent successfully for student Peter Adderley.

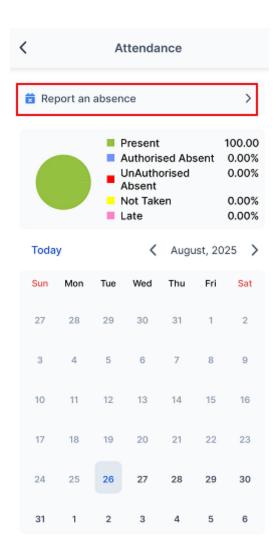
An Absence report is already in progress or approved for this period for student Nathan Kayani, another one can not be submitted.

How to notify the school of a child's future absence in the App

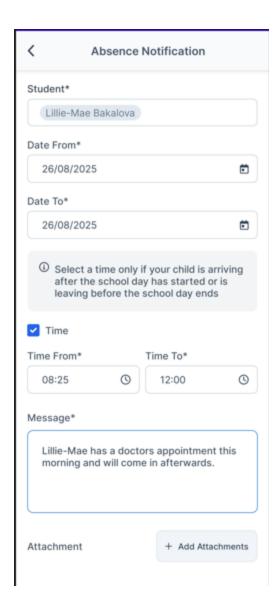
To notify the school of a child's absence within the MCAS App, select Attendance from the dashboard.



Then, select Report an Absence at the top of the screen.



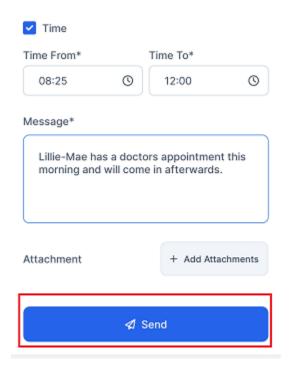
On the next screen they will need to fill out all required information, any field with an asterisk (*) is mandatory.



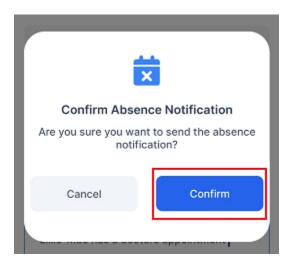
- Student Parents can select one student, or multiple students who attend the same school.
- Date From Use the calendar icon to select the Start Date of the absence, this will default to today.
- Date To Select the End Date of the absence, this will default to the Date From but parents can select a future date.
- Time If the absence is for only part of a day, parents can tick this box to enable the Time from and Time to fields to be edited:
 - Time From Select the Start Time of the absence
 - Time To Select the End Time of the absence
- Message Enter a description of the reason for the absence.

 Attachment – You can use this to upload documentation relating to the absence, press Add Attachments to select documents from your files.

Once the information is correct, click Send.



The following confirmation message will be displayed, click Confirm to continue or Cancel to return to the Absence Notification form to make changes.



How to review the outcome of an Absence Notification:

Go to MyChildAtSchool > Inbox.

Parents will receive a message regarding Approved and Rejected Absence Notifications in the MCAS Inbox.

