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Headteacher Steve Gordon





Our ref: LG/AMW/Pastoral/Yr 7welcomepack/Cashless Pay System 2017

Dear Parent/Carer September 2017

## **CASHLESS PAY SYSTEM**

A part of the college's commitment to support the health and well being of all pupils, the provision of a high quality catering service is a priority. A cashless pay system operates in the College dining hall and at Einstein's Kiosk.

## WHY A CASHLESS SYSTEM?

At the heart of the cashless system is a computer controlled by IMPACT software. This allows the system to recognize each individual by a digital finger reading. A unique finger code will have been taken for all new students when they started in September.

Benefits of this system are:-

- · Healthy eating is encouraged
- Queue times reduced
- Misuse of lunch money will be discouraged
- Alleviates associated problems of loss and/or theft of cash
- Paying for your child's meals will be more convenient
- Free school meal allowances are credited centrally there is no indication at the till if students have free school meals or not
- Specific food allergies can be identified and sale of such food types to individuals barred automatically thus reducing risk

You will shortly receive a username and password for Wisepay that should be used to credit your child's student account.

All Year 7 students will be given an account for the cashless pay system.

If using this method of payment causes difficulties for you, please discuss this with Pastoral staff who will be able to help you.

Payments will be credited to individual accounts and pupils can check balances at the automatic terminals. A remote display on the check out till also shows the new current balance when food is purchased. A LIMIT OF £4 PER DAY has been set for all pupils. This can be increased or decreased by the parent/carer making a written request to the

College finance office. Pupils who have insufficient funds in their account will not be refused service but it is expected that any money loaned will be repaid the following day.

Students entitled to a free meal can add extra cash to their balance in the system using a revalue station, to enable them to exceed the current daily allowance of £2.30.

## **Data handling**

Certain data will need to be held on the system to enable accurate and efficient operation. This will include your child's name, form group, photo, account balance and free meal entitlement if applicable. This data will be handled under the guidelines of the Data protection Act and only used by parties directly involved with the implementation of the system.

Reports detailing each item of food served, each credit made to the system for any time period and showing a current balance can be made available to parents. It is likely there will be a small administration charge for this service and requests for reports will be required in writing.

The team at Einstein's offer value for money, varied, healthy and enjoyable meals that comply with the nutritional standards.

Yours sincerely

Mrs L Gauvrit
Assistant Headteacher